



Case Study

Kenya Tea Development Agency (KTDA)

Overview

Industry

Agriculture

Organizational Mandate

To provide management services to tea manufacturing companies

Size

+ 1,300

Presence

70 Offices throughout Kenya

Short description of the business

KTDA Management Services Ltd provides services to tea factory companies. The company is contracted to manage tea cultivation, handle payments to farmers for green leaf delivery, as well as market the manufactured tea. KTDA also develops and provides technical, financial and managerial infrastructure support services.



twenty-third century systems

www.ttcsglobal.com
marketing@ttcsglobal.com

PAIN POINTS

- The existing solutions were severely and highly customized, which made it difficult to upgrade
 - KTDA ran multiple disparate systems which limited the global view, thereby compromising data integrity through errors and perpetuating delays owing to non-integration
 - Unavailability of total business intelligence leading to poor decision-making
 - Data security was compromised due to lack a of backup systems
-

WHY SAP?

SAP solutions assist KTDA in operating efficiently through comprehensive, integrated systems which ensure high data integrity, operational transparency and agility. The power of SAP solutions applied to KTDA's business operations has built the capacity to empower them to meet their corporate objectives.

SOLUTIONS & SERVICES IMPLEMENTED

Financial and Management Accounting, Management Accounting, Treasury, Plant Maintenance, Materials Management, Sales & Distribution, Production Planning, HCM, Organizational Management, Personnel Administration, Employee & Management Self Service and Payroll, Grower Payments, Solution Manager, Workflow, Security, Basis, Portal, Business Intelligence Analytics.

BUSINESS BENEFITS

- Integrated systems ensure that KTDA has a full view of business performance - enabling well-informed decision-making
- Improved access to real-time information due to a single source of data is empowering KTDA to act on accurate and real-time intelligence
- Process efficiency has been improved by real-time transaction processing
- Reduced downtime and enhanced operational efficiency
- KTDA now has access to up-to-date, comprehensive and detailed financial information important for strategic decisions
- Increased automation and process optimisation have reduced operational costs



twenty-third century systems

www.ttcsglobal.com
marketing@ttcsglobal.com